# Video Visits: Quick Start Guide

### • My Premise Health

## To sign up:

#### **Cast Members:**

- 𝔆 Visit the My Premise Health app or mypremisehealth.com and click "Sign Up Now."
- $\bigcirc$  Complete the fields using your legal name and submit.
- $\bigcirc$  Once registered, log in via the app to see a provider.

#### **Dependents:**

- Seligible dependents must call 407-934-4100 or visit the CLW Monday - Friday, 7 a.m. - 7 p.m. to recieve an activation link.
- $\bigcirc$  Once registered, download the app and simply log in to see a provider.

Must physically be in the state of Florida at time of the video visit. Video visits have a \$10 copay for all Cast Members and eligible dependents.

## To download and use the app:





Google Play

**SEARCH** My Premise Health

Telehealth

11:45 AM Join by 11:35 AM Demetrio

hursday, Septen 6 2018

DULE AN APPOINTMENT



**INSTALL** Then open the app and click "accept" after reading the agreement.

LOG IN Input the same username and password used when creating your account on the website.

## ECheck-in steps 15 minutes prior to appointment time:

VIEW APPOINTMENTS Once logged into the app, on your activities page, click "Appointments". Your appointment will appear. Click on "eCheck-in".

ADD/CONFIRM ALLERGIES Add any allergies you may have by clicking "+ Add an allergy" or click "This information is correct".



# Video Visits: Quick Start Guide

#### • My Premise Health

REVIEW MEDICATIONS You may remove and add medications. You may also select a pharmacy, then click "Information is correct".





# REVIEW CURRENT HEALTH ISSUES

Add or remove any health issues. You may also "Restore" old issues.

> ANSWER QUESTIONNAIRE Click on "Continue" until you get to the end "Submit and Continue". You're eCheck-in is complete. Click "Close".

all AT&T 🗢	11:22 AM <b>✓ थ ≵</b> 100% ■ + D eCheck-In Finish Later	nall AT&T ♥ 1	1:24 AM -⊀ ¥ ≵ 100% eCheck-In Finish La	
٠	/	Answer questionnaire:	3	
ledications	Current Health Questionna	What is the primary Choose one.	What is the primary reason for your visit? Choose one.	
Please review your health issues on file		Abdominal Pain	Back Pain	
the list is up to date. Call 911 if you have an		Cough	Painful Urination	
emergency. Type 2 or unspecified type diabetes		Diabetes	Vaginal Discharge, ritation	
Mellitus Added 12/17/2009		Fever	Ear Pain	
(i) Learn more	REMOVE	High Blood Pressure	Lower Extremity I	
High blood pressure		Rash	Sore Throat	
Added 6/7/2018		Other	Follow Up	
	REMOVE	<b>→</b>		

Medication

> BEGIN VISIT You will receive a message "You're all set"-Click "Begin Visit". Your provider will be alerted that you are waiting for them. They will pop up on your screen when they are ready and then you are in!





